This document, permanently posted on the Internet on the website <u>https://aigolova.com</u>, is an offer to conclude a Service Agreement in the AI Golova service (hereinafter referred to as the Agreement, Offer) with any individual (hereinafter referred to as the User) on the conditions set out below.

This offer is valid from the moment of placement and is valid until the offer is withdrawn by the Contractor. The Contractor has the right at any time, at its discretion, to change any terms of the offer unilaterally or withdraw it without prior agreement with the User. If the Contractor changes the terms of the offer, the new version of the offer comes into force from the moment the new offer is posted on the Internet, unless a different period is specified by the Contractor upon such posting.

In accordance with international law, this user agreement is a subscription agreement.

1. Terms and Definitions

1.1 "Acceptance" means full and unconditional acceptance by the User of the terms of the Agreement.

1.2. "Agreement" is an agreement containing the essential and other terms of the agreement for the provision of information interaction services, recognized as concluded at the moment the Contractor receives the Acceptance.

1.3. "Performer" - https://aigolova.com

1.4. "Offer" is this offer expressing the will of the Contractor to conclude such an agreement on the terms specified in the Offer with any individual within the meaning of international law. Further, the Offer also means the Agreement itself.

1.5. "Tariff" - the User's payment in order to receive a certain number of services under the terms of the Agreement in accordance with the selected Tariff.

1.6." Service validity period " is the period starting from the moment the cost of the Tariff is paid by the User until the moment it is canceled by the User himself in the manner prescribed by clause 10.3 of this Offer.

1.7. "Site User" (hereinafter referred to as the User) is a legally capable individual who has access to the Site via the Internet and uses the Site for its intended purpose.

1.8." Tariff cost" - the amount of the subscription fee paid by the User once a month, in accordance with the selected volume of services.

1.9. "Service" is a program that processes text using artificial intelligence and is located on the website https://aigolova.com.

1.10. "Site Content", "Site Content" - protected results of intellectual activity, including texts of literary works, their titles, prefaces, annotations, articles, illustrations, covers, musical works with or without text, graphic, text, photographic, derivatives, composites and other works, user interfaces, visual interfaces, trademark names, logos, computer programs, databases, as well as the design, structure, selection, coordination, appearance, general style and arrangement of this Content included in the Site and other objects intellectual property collectively and/or separately contained on the Site.

1.11. "Tariff" - the scope of rights and services provided to the User, located on the website http://aigolova.com

2. Subject of the agreement

2.1. The subject of the Agreement concluded on the terms of the Offer is the provision by the Contractor to the User, within the framework of the Tariff , of the opportunity to use the Service for a fee, and the User undertakes to pay. The cost is in accordance with the selected Tariff.

2.2. This Agreement covers all existing functionality of the Service, as well as any subsequent modifications and additional Services that appear in the future .

2.3. Under this Agreement, the Contractor also provides the following services:

2.3.1. carrying out modifications of the Service in connection with changes in

legislation, improvement of functions and procedures, with the release of new

versions of the Service obtained as a result of the modification;

2.3.2. correcting errors identified in the functioning of the Service;

2.3.3. provision of new versions of the Service released as a result of modifications and bug fixes;

2.3.4. technical support for Service users on support and administration issues .

2.4. This Offer does not apply to legal entities and individual entrepreneurs. To use the Service , the persons specified in this paragraph must contact info@aigolova.ru to conclude a separate agreement. If this condition is not met, the Contractor has the right to block access of such persons to the Service.

2.5. The use of materials and services of the Site is governed by the norms of current international legislation.

3. Rights and obligations of the parties

3.1. The performer has the right:

3.1.1. Change the rules for using the Site, as well as change the content of this Site. The changes come into force from the moment the new version of the Offer is published on the Site.

3.1.2. Restrict access to the Site if the User violates the terms of this Offer.

3.2. The user has the right:

3.2.1. Use all services available on the Site .

3.2.2. Ask any questions related to the services.

3.2.3. Use the Site solely for the purposes and in the manner provided for in the Offer and not prohibited by international law.

3.3. The user undertakes:

3.3.1. Provide , upon request of the Contractor , additional information that is directly related to the services provided by this Site.

3.3.2. Respect the property and personal non-property rights of authors and other copyright holders when using the Site.

3.3.3. Take appropriate measures to ensure the security of the User's account (including email addresses) and password.

3.3.4. Do not take actions that may be considered as disrupting the normal operation of the Site.

3.3.5. Do not distribute using the Site any confidential information about individuals or legal entities protected by international law.

3.3.6. Avoid any actions that may violate the confidentiality of information protected by international law.

3.3.7. Do not use the Site to disseminate advertising information , except with the consent of the Contractor.

3.3.8. Do not use the Site for the purpose of:

- uploading content that is illegal, violates any rights of third parties; promotes violence, cruelty, hatred and (or) discrimination on racial, national, gender, religious, social grounds; contains false information and (or) insults to specific individuals, organizations, authorities;
- inducement to commit illegal actions, as well as assistance to persons whose actions are aimed at violating the restrictions and prohibitions in force in international law;
- violations of the rights of minors and (or) causing them harm in any form;
- infringement of minority rights ;
- representing oneself as another person or representative of an organization and (or) community without sufficient rights to do so, including employees of this Site;
- misrepresentation regarding the properties and characteristics of services posted on the Site;
- incorrect comparison of services, as well as the formation of a negative attitude towards persons (not) using certain services, or condemnation of such persons.

3.4. The user is prohibited from:

3.4.1. Transfer, assign, sell, transfer for use, etc. your account on the Service to third parties.

3.4.2. Use any device, program, procedure, algorithm or method, automatic device or equivalent manual process to access, acquire, copy or monitor the content of this Site. 3.4.3. Interfere with the proper functioning of the Site.

3.4.4. Bypass the navigation structure of the Site in any way to obtain or attempt to obtain any information, documents or materials by any means that are not specifically provided by the services of this Site.

3.4.5. Unauthorized access to the functions of the Site, any other systems or networks related to this Site, as well as to any services offered on the Site.

3.4.6. Violate the security or authentication systems of the Site or any network connected to the Site.

3.4.7. Perform a reverse search, trace or attempt to trace any information about any other User of the Site.

3.4.8. Use the Site and its Content for any purposes prohibited by international law, as well as incite any illegal activity or other activity that violates the rights of the Internet resource or other persons.

4. Terms and procedure for providing the service

4.1. Acceptance of this Offer in accordance with international law can be carried out in one of the following ways:

4.1.1. use of the Service and/or its individual functions;

4.1.2. registration by the User on the website <u>https://aigolova.com</u> .

4.2. Acceptance of the Offer is confirmation that all and any terms of the Offer are accepted by the User in full without any reservations or restrictions, while Acceptance of the Offer confirms that the User understands all the terms of the Offer , that the User has exercised the right to obtain from the Contractor any and all explanations regarding terms of the Offer, and also confirms that the terms of the Offer fully comply with the will, needs and requirements of the User.

4.3. The Contractor provides the User with access to the Service through the User's Personal Account after authorization of the User using the User's login and password. The Contractor is not responsible if it is impossible to use the Service for reasons beyond the control of the Contractor.

4.4. The Contractor provides opportunities in accordance with clause 4.3. of this Offer, but does not control the actual use or non-use of the functionality of the Service by the User.4.5. For the purpose of proper use of the Service, the Contractor provides access to instructions located on the main page of the Site, as well as the opportunity to contact technical support in accordance with the terms of the Offer.

4.6. The Contractor constantly monitors the Service and proactively carries out maintenance activities, which may be pre-planned or caused by problems. The Contractor makes every effort to reduce the inconvenience experienced by the User in connection with such work.4.7. Scheduled maintenance is carried out no more than once a week at night from 22.00 to 6.00.

4.8. The periods of time during which Scheduled Maintenance is carried out are not cases of unavailability of the Service; the Contractor will minimize the duration of such periods and their number, and also take into account the interests of the User.4.9. To carry out long-term equipment replacement and maintenance work that does not fit into the above Scheduled Maintenance periods (for example, due to technological limitations), the Contractor may use no more than 1 (one) additional period of time during a month lasting no more than 4 (four) hours each.

5. Cost and payment procedure

5.1. The Service is provided at prices and in the volume of the Tariff selected by the User

after the User fulfills the monetary obligation to pay, by providing the User with the functionality to use the Service on the Site after authorization in the Personal Account. 5.2. Tariffs are calculated for Users based on the number of characters in the text to be processed by the Service, the maximum number of which is the determining indicator of the selected tariff plan.

5.3. Tariff plans can be changed by the Contractor unilaterally . In this case, a change in the Tariff plan by the Contractor does not affect the period already paid by the User. In the event of a change in tariff plans by the Contractor, the provision of access to the Service to the User for the next period is carried out on the terms of the changed tariff in force at the time of renewal.

5.4. To make a payment using electronic means of payment, the User is redirected to the page of the payment service through which the payment is made. The first payment is made by the User when concluding an offer by entering bank card details (Linked Card).

6. Exclusive rights

6.1. The Site and the Content included in the Site are owned and managed by the Contractor.

6.2. The content of the Site may not be copied, published, reproduced, transmitted or distributed in any way, or posted on the global network .

"Internet" without the prior written consent of the Contractor.

6.3. The contents of the Site are protected by copyright, trademark and other intellectual property rights and unfair competition laws.

6.4. This Offer applies to all additional provisions for the provision of services provided on the Site .

6.5. The information posted on the Site should not be construed as a change to this Offer.

6.6. The Contractor has the right to make changes to the list of services offered on the Site at any time without notifying the User .

7. Responsibility

7.1. Any losses that the User may incur in the event of an intentional or careless violation of any provision of this Offer, as well as due to unauthorized access to the communications of another User, are not reimbursed by the Contractor .

7.2. The service processes text using artificial intelligence and is provided on an "as is" basis. By using the Service, the User understands and accepts that text processing is carried out using artificial intelligence, therefore the Contractor does not provide

no guarantees regarding the error-free and uninterrupted operation of the Service or its individual components and/or functions, or the compliance of the Service with the specific goals and expectations of the User.

The User is notified that texts processed using artificial intelligence may contain incorrect statements and/or profanity, in which case the User should use the Service again or change the entered text.

The use of the Service is carried out by the User solely at his own responsibility and risk. 7.3. The Contractor is not responsible for any direct or indirect consequences of any use or inability to use the Service and/or damage caused to the User and/or third parties as a result of any use, non-use or inability to use the Service or its individual components and/ or functions, including due to possible errors or failures in the operation of the Service, except as expressly provided by law.

7.4. The Contractor is not responsible for:

7.4.1. Delays or failures in the transaction process resulting from force majeure , as well as any malfunction in telecommunications, computer, electrical and other related systems. 7.4.2. Actions of transfer systems , banks, payment systems and for delays associated with their work.

7.4.3. Proper functioning of the Site in the event that the User does not have the necessary technical means to use it , and also does not bear any obligation to provide users with such means.

7.5. The Parties are released from liability for partial or complete failure to fulfill obligations under this Agreement if this failure was a consequence of force majeure circumstances that arose after the conclusion of the Agreement, or if the failure to fulfill obligations by the Parties under the Agreement was a consequence of extraordinary events that the Parties could neither foresee nor prevented by reasonable measures. Force majeure circumstances include events that the Party cannot influence and for the occurrence of which it is not responsible, including : war, uprising, strike, earthquake, flood, other natural disasters, fire, power failures that occurred through no fault of the party . The parties, actions and acts of government authorities adopted after the conclusion of the Agreement and making it impossible to fulfill the obligations established by the Agreement, and other unforeseen circumstances and events and phenomena beyond the control of the parties, but not limited to the above.

8. Violation of the terms of the offer

8.1. The Contractor has the right to disclose any information collected about the User of this Site if disclosure is necessary in connection with an investigation or complaint regarding the unlawful use of the Site or to identify (identify) a User who may violate or interfere with the rights of the Contractor or the rights of other Users of the Site.8.2. The Contractor has the right to disclose any information about the User that it deems necessary to comply with the provisions of current legislation

or court decisions, ensuring compliance with the terms of this Offer, protecting rights or safety.

8.3. The Contractor has the right to disclose information about the User if current international law requires or permits such disclosure.

8.4. The Contractor has the right, without prior notice to the User, to terminate and (or) block access to the Site if the User has violated the terms of the Offer or the terms of use of the Site contained in other documents, as well as in the event of termination of the Site or due to a technical problem or problem. If the User is blocked and/or the User's account is deleted as a result of the latter's violation of the terms of the Offer, the unused balance of funds for the remaining Subscription period is not returned to the User.

8.5. The Contractor is not liable to the User or third parties for termination of access to the Site in the event of a violation by the User of any provision of this Offer or other document containing the terms of use of the Site.

9. Dispute Resolution

9.1. In the event of any disagreements or disputes between the Parties, a prerequisite before going to court is to submit a claim (a written proposal for a voluntary settlement of the dispute).

9.2. The recipient of the claim, within 30 calendar days from the date of its receipt, notifies the claimant in writing of the results of consideration of the claim.

9.3. If it is impossible to resolve the dispute voluntarily, either Party has the right to go to court to protect their rights, which are granted to them by current international legislation.

9.4. Any claim regarding the terms of use of the Site must be brought within the period after the grounds for the claim arise, with the exception of copyright protection for Site materials protected in accordance with law. If the terms of this paragraph are violated, any claim or cause of action is barred by statute of limitations.

9.5. Claims are sent by registered mail with return receipt requested to the following address :

9.6. Disputes in connection with this User Agreement are subject to consideration at the location of the Contractor.

10. Change and termination of the contract

10.1. The Contractor does not accept counter- offers from the User regarding changes to this Offer.

10.2. In case of disagreement with the changes made by the Contractor to the Offer, the User , before the changes come into force, has the right to refuse to fulfill the Agreement unilaterally by refusing to renew the payment (clause 10.3 of this Offer) and/or by terminating the use of the Service .

10.3. The user has the right to refuse to use the Service at any time by canceling payment; to do this, he can independently disable it in the section "Profile"

10.4. Control over changes in the terms of the offer is carried out by the User independently.

10.5. If any clause of this Offer turns out to be not subject to literal execution and cannot be applied to the legal relations of the parties, it will be interpreted in accordance with current international law, taking into account the original interests of the parties, while the remainder of the terms of the agreement continues to be in full force.

11. Final provisions

11.1. User reviews posted on the Site are not confidential information and can be used by the Site Provider without restrictions.

11.2. All proposals are sent electronically to the email address : info@aigolova.com